

Use the following methods to contact us and log a support job.

1 Web Portal:

<https://support.assurasoftware.co.nz>

2 Email:

support@assurasoftware.co.nz

3 Phone:

+64 3 365 3200

Press 1 for the support team

Support hours:

Weekdays between 8.30am - 5.00pm

The process:

- ↓ Job entered into our system
- ↓ Priorities and workflow assigned
- ↓ Issue worked on and customer kept informed
- ↓ Solution provided, customer sign off